

Can't Login?

**Haven't
logged in for
over 90 days?**

Passwords are good for 90 days to protect student's data.

► You will be prompted to change your password.

Family Portal Login ID:

sd35-xxxxxxx (all lower case) or **Email address** given to the school

Student Portal Login ID: **Student ID** (pupil#)



BC - Production

Login ID

Password

Enter the last password you used
(Case Sensitive)

[Trouble logging in?](#)

Log In

Request Account

OR

**Log in with BC Services Card or
School District SSO**

**BC
Services
Card**

Parents can sign in with **their BC Services Card** instead of managing a separate MyEducation BC login ID and password, helping avoid password expiry and reset issues.

Note that once linked, BC Services Card login issues must be resolved through the BC Services Card Help Desk.

If your phone is lost or replaced, you may need to reactivate your BC Services Card before you can sign in again. To avoid delays, contact us before replacing your device and we can help switch your account back to a MYEDBC username and password login.

Your password has expired, please create a new one

Current Password

New Password

[Requirements](#)

Confirm New Password

OK

Cancel

*If you don't get this screen, please **disable pop-up blocker**.**

Disabling pop-up blocker click [here](#).

**Invalid
Login?**

Invalid Login **after** changing your password?

- ☒ **Both** Login ID and Password are **Case Sensitive**.
- ☒ Pop-ups are **Enabled**.
- ☒ **Close** your browser **completely*** and try again or **try with another browser**. (Chrome, Firefox, Microsoft Edge etc)

**Forgot
your
password?**

Click "**Trouble logging in**" on the Log On screen. On the pop-up window, select "**Reset your password**." Enter your login ID, and a password recovery link will be sent to your email address. Follow the link in the email to reset your password.

Provide your Login ID

Recover Password

Return to Login Page

Copyright © 2003-2026
[Follett Software, LLC](#).
All rights reserved.