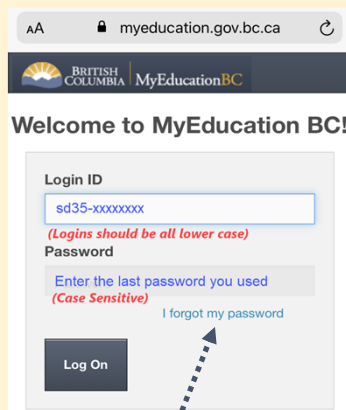
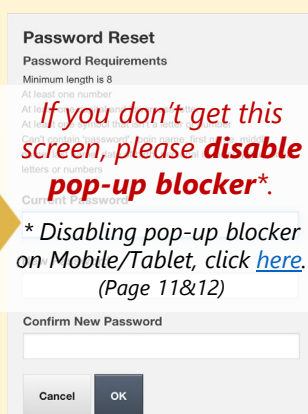


Family Portal

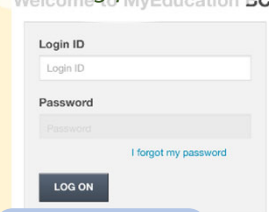


Haven't
logged in
for over
90 days?

Passwords are good for 90 days to protect your child's data.
You will be prompted to change your password.

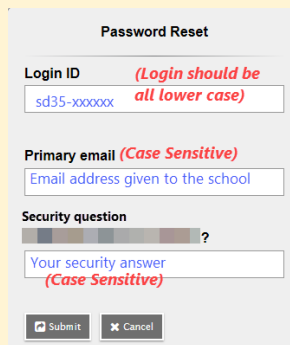
you may need to log
back in with your
new password after
resetting password.



Forgot
your
password?

Click "I forgot
my password" on
the Log on screen.

The recovery
process asks for your current
Login ID, Email address, and
your security question.
They are **Case Sensitive**.



Invalid
Login?

☒ Both Login ID and Password
are **Case Sensitive**.

☒ Pop-ups are **Enabled**.

☒ **Close your browser
completely*** and try again
or **try with another
browser**. (Chrome, Firefox,
Microsoft Edge etc)

* Closing browser completely
on Mobile/Tablet, click [here](#).



Login ID: sd35-xxxxxxx

both logins and passwords are case sensitive.
Logins should be all lower case.



One login ID

should give parents access to all their
children's information.



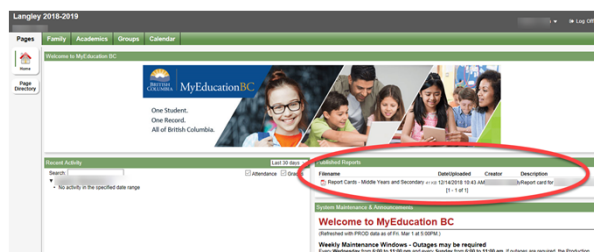
Published Report Cards

It is recommended that you save the PDF documents as
the report card is only posted on the Family Portal for a
limited time.



How to use the Family Portal

Please visit our website below.



Need Help?

Please submit a request through our website
<https://www.sd35.bc.ca/students-parents/myedbc-family-portal-help/myedbc-request-for-assistance-form/>

For more information

<https://www.sd35.bc.ca/students-parents/myedbc-family-portal-help/>