

Retrieve your Login ID and Reset PW (Family/Student)

Go to <https://www.myeducation.gov.bc.ca/aspen/logon.do>

English (De...)

BRITISH COLUMBIA MyEducationBC

BC - Production

Login ID

Password

[Trouble logging in?](#)

Trouble logging in

[Retrieve your Login ID if you want to retrieve your Login ID.](#)

[Reset your password if you have forgotten your password.](#)

If you are having issues logging into the system, please contact your school administrator directly.

Your user account is managed by your school, not by Follett, and your school administrator should be able to answer your requests or questions about access to the system.

Family Portal Login ID:
sd35-xxxxxxx
OR email address given to the school

Student Portal Login ID:
Student Pupil #

01 Retrieve your Login ID

BRITISH COLUMBIA MyEducationBC

BC - Production

Provide an email address

Enter the email address you provided to the school.

1

Recover Login ID 2

Return to Login Page

BP BC - Production <sysadmin@myeducation.gov.bc.ca>

To [redacted] 2:11 PM

Caution: This E-Mail comes from outside of Langley School District, please exercise caution when clicking links or opening attachments. When in doubt, contact the IT Helpdesk.

Hi,

This email has been sent because a request to retrieve your login ID has been made on 02/20/2026 at 14:11:17. Any login ID's associated with your email address are shown below.

Login ID:

Your ID is shown here 3

If you did not authorize this action, please contact your school office.

02 Reset your password

BRITISH COLUMBIA MyEducationBC

BC - Production

Provide your Login ID

1

Recover Password 2

BP BC - Production <sysadmin@myeducation.gov.bc.ca>

To [redacted]

Caution: This E-Mail comes from outside of Langley School District, please exercise caution when clicking links or opening attachments. When in doubt, contact the IT Helpdesk.

Hi,

This email has been sent because a request to reset your password has been made. If it was you, then you can reset the password by clicking here: [Reset password](#) 3

If you did not authorize this action, please contact your school office.

Sincerely,
MyEducation BC - Production

BRITISH COLUMBIA MyEducationBC

BC - Production

Password

Confirm Password

4

Reset Password

✓ An email containing a password reset link has been sent

Student: A link will be sent to your Langley student email (e.g., jsmith3456@langleyschools.ca).

Family: A link will be sent to the email you provided to the school.

03 Still having issues?

✗ Invalid login.

✗ This account has been disabled.

✗ Your account has expired.

Check your User ID and PW

Use "Recover Password" to re-enable your account

✗ Password recovery is disabled for user [redacted]

Please contact MYED Team for help via QR code below!
Or Click <https://www.sd35.bc.ca/myedbc-request-for-assistance-form>



Need help?
Please submit a request using
[MyEDBC Request for Assistance Form](#)

