

Trouble Shooting: Allowing Pop Ups Safari (iPhone & iPad)

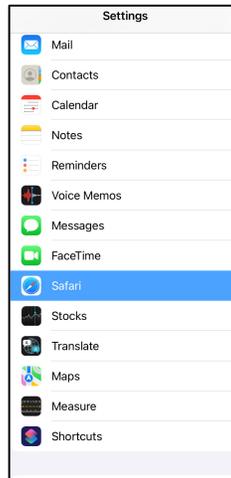
If you are accessing Spaces via the web (on Safari), you need to make sure that pop-ups are allowed so students can enter their @langleschools sign in credentials.

1. Close out Safari by swiping up. This ensures that the changes you make will be applied when you attempt to log in again.

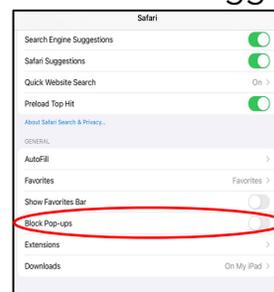
2. On your iPad, go to the Settings app and tap to open it.



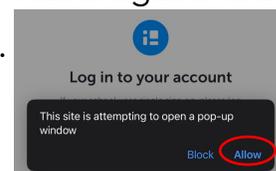
3. Scroll down to Safari. Tap on that.



3. Scroll down to where it says Block Pop-ups and make sure the toggle switch is turned off.



4. Now go back to spacesedu.com on Safari and put in your username again. You may get a message saying that a pop-up is being attempted. Select Allow.



5. You will now see a screen with the Langley Schools logo asking for your username again. Type it in and then put in your password to access your Spaces account.