

MY RIDE K-12 APP PARENT GUIDE



Families rely on timely, accurate information about school transportation, and the Langley School District has updated its system to make that easier. Beginning in the 2026–27 school year, the District is moving to My Ride K-12, a new app that lets you view bus stop locations, pick-up and drop-off times, and receive important transportation notifications.

This guide walks you through how to download the app, create an account, and connect it to your student. It also includes steps for using the My Ride K-12 website if you prefer to access information on a computer.

To access My Ride K-12, download the app from the [Google Play Store](#) or the [Apple App Store](#), or you may do so via a web browser. You will need your student's ID number, birthdate, and school name to connect to their bus information. Student information is used only to verify access to transportation information. If you do not know your student's ID number, please check your [My EDBC](#) parent account or contact your school office.

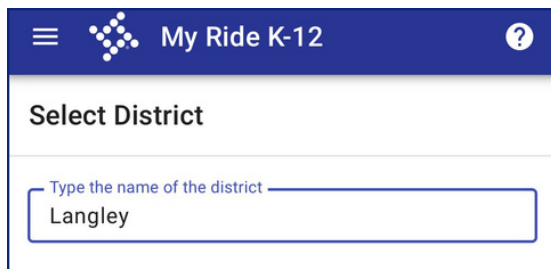
Please note data entered is case and character sensitive, please see below for an example of information to be entered:

- Student Name: Douglas Fraser
- Student ID: 7777777
- DOB: 3/16/2014
- School: North Otter

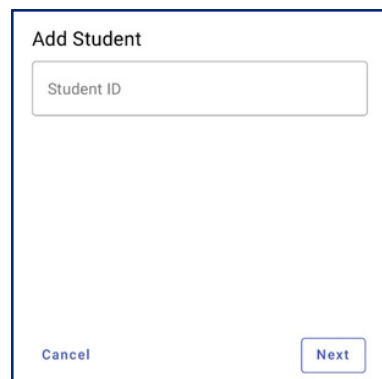
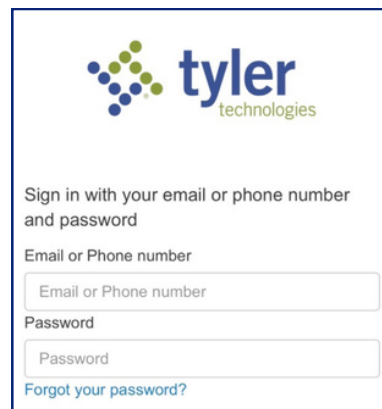


HOW TO ACCESS THE MY RIDE K-12 MOBILE APP

1. Download My Ride K-12 from the [Google Play Store](#) or [Apple App Store](#).
2. After installation is complete, open the My Ride K-12 app.
3. Search for 'Langley' and then select 'Langley 35 BC' in the drop-down menu.



4. Once you have selected your district, you will proceed to the login page. If you do not already have a registered email, click Register.
5. To register, enter your email address, a password that meets required complexity, and name.
6. After registering, you will receive a confirmation email. Tap on the link in your email to confirm your registration through the My Ride K-12 website.
7. Log in, then find a student by going to My Students and choosing the + button. This will present the Add Student screen (See graphics at right).
8. Enter student ID number, birthdate and school name. Repeat this step to add additional students.
9. Once you have linked to a student, click on student's profile to see all transportation information.
10. Press the Share button to share a student link with someone else. Shared users cannot share access with additional people. Only a primary linked user can grant access to others.
11. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so, to access the student information.
12. Regularly check for updates to ensure that your device is running the latest version of the app.
13. Remain logged in to the app to receive district notifications, even when the app is not actively running.

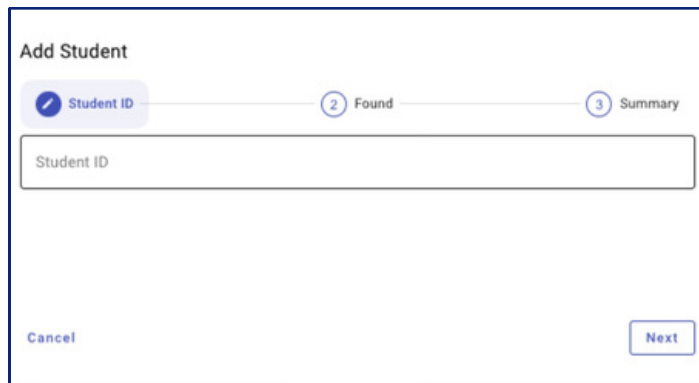


HOW TO ACCESS THE MY RIDE K-12 WEBSITE

1. Using the Chrome browser, go to myridek12.tylerapp.com.
2. If you do not already have an account, click Sign up.
3. To register, enter your email address, a password that meets required complexity, and name.
4. After registering, you will receive a confirmation email. Click on the link in your email to confirm your registration through the My Ride K-12 website.
5. Once you are signed up and logged in, search for 'Langley' and then select 'Langley 35 BC' from the drop-down menu.



The image shows the Tyler Technologies login interface. At the top is the Tyler Technologies logo. Below it, the text reads "Sign in with your email or phone number and password". There are two input fields: "Email or Phone number" and "Password". A link "Forgot your password?" is located at the bottom left of the form.



The image shows the "Add Student" screen. It features a progress bar at the top with three steps: "1 Student ID" (active), "2 Found", and "3 Summary". Below the progress bar is a large input field labeled "Student ID". At the bottom left is a "Cancel" button, and at the bottom right is a "Next" button.

6. Enter your student's ID number, birthdate and school name to find your student.
7. Repeat this step to add additional students.
8. Once you have added a student, click on that student's profile to see all transportation information.
9. To share a student link with another person, select a student and click the Share button. Only the primary user may share access.
10. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with My Ride K-12, if they have not already done so, to access the student's information.

If you need assistance with logging in or sharing with users, please contact your school office. If you have general questions about transportation, please email: transportation@sd35.bc.ca